

Taskize provides a standard way of engaging with your clients, counterparts and colleagues and, for the first time, **securely assign and track work across firms**, without having to know who works there.

You get a consolidated view of operational issues across all your providers and/or clients and have real-time insights into, and control of, the activity in operations.

It's easy to deploy, intuitive to use and brings immediate value to operations staff, offering a quantifiable return.

No matter where you are in the investment lifecycle - Buy-side, sell-side, agent, custodian, CSD or CCP; Taskize is built for the entire industry.



Taskize meets the information security demands of some of the most demanding organizations in the world.

### Status

- **200+ financial companies signed across 50+ countries**
- Integrated with Euroclear Easyway and DTCC Exception Manager, Symphony and Duco with more to come
- Adopted across all Euroclear Bank and Euroclear UK & Ireland Client Service teams
- Positive client responses: 3x increased productivity, up to 70% faster issue resolution, 92% would recommend
- Interest from the buy-side, sell-side, infrastructure, service providers and outsourcers
- ISAE 3402 SOC2 compliant
- Voted one of the Most Influential Fintechs of 2019 (Financial Technologist)

### Benefits

Cost	Client Service	Risk	Compliance	Ecosystem
<p>Improves resolution times and increases operator productivity.</p> <p>Replaces email in business workflows. Get business under control and improve manageability.</p>	<p>Enables management and enhancement of service levels for key client/counterparty relationships.</p> <p>Establishes a uniform engagement model for dealing with clients and counterparties.</p>	<p>Reduces exposure, settlement, counterparty and reputational risk</p> <p>Enables tracking and management of KPI's.</p>	<p>Provides a transparent, discoverable and auditable view of interactions to meet reporting obligations</p> <p>Proactively enables preparation for regulatory change, e.g. OTCD, CSDR.</p>	<p>System agnostic, Taskize works alongside existing platforms and processes, and can be running in 2-4 weeks</p> <p>A browser application which can be easily integrated with your existing technology assets.</p>

## What our clients say

*"Taskize has the potential to revolutionise communications between LCH and its clients, providing an excellent alternative to email. It's safer, more efficient and gives us easy access to data that will allow us to provide our clients with a superior level of service."*

**Mike Jones**  
Head of Securities Clearing Operations  
LCH Ltd.

*"Trade exceptions have long been a pain point for the industry and DTCC Exception Manager was the next logical step in addressing the inefficiencies facing our clients. We are delighted to collaborate with Taskize to make this a reality."*

**Matthew Stauffer**  
Head of Institutional Trade Processing  
DTCC

*"We are convinced that Taskize helps the financial services industry solve operational issues more efficiently and will progressively replace traditional channels like phone and email."*

**Philippe Laurensy**  
Head of Commercial  
Euroclear

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## Taskize exists to make work flow – core features at a glance



### Taskize Smart Directory

*Navigate the industry quickly*

Consistent navigation of clients, colleagues and counterparties.

Finds the right people by what they do rather than who they are.  
Automatically learns the jobs people do.



### Taskize Bubble

*Purpose-built for issue resolution*

Taskize's "Bubbles" are secure, micro-workspaces where counterparties can resolve issues together.

Supports clear responsibility and issue ownership which can be easily passed within and across teams and geographies.



### Taskize Bubble Blotter

*Prioritise and manage work*

The "Bubble Blotter" keeps track of all open issues, allowing prioritisation and workload management.

Management oversight of team issues with ability to delegate, substitute and escalate.

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## About Taskize

Taskize is the inter-bank problem solving network for financial services operations. It helps operations teams to resolve post-trade issues by quickly routing work to the right people in the right role in the right bank, raising efficiency and improving client and employee satisfaction. Taskize also enables management to enhance middle-office and back-office control and risk management. Taskize's post-trade problem solving network is growing rapidly and, in less than two years, has signed over 200 financial organisations across 40 countries. Founded in 2012 by the creator of open standard messaging infrastructure for capital markets, Taskize is privately-owned and backed by Euroclear, a leading provider of post-trade services to the capital markets.